Gathering Guidelines

"Guidelines for Creating the Ultimate Staff Meeting"

- 1. Sit in a circle.
- 2. There are no "problems" only "challenges" and "opportunities."
- 3. There is no such thing as a "complaint" only "suggestions" with at least two solutions!
- 4. There are no dumb questions, dumb answers, or dumb ideas.
- 5. Criticizing, teasing, put-downs, and sarcasm are the only taboos.
- 6. It's okay to say, "I don't know" or "I changed my mind."
- 7. If you don't agree, say so, and explain your thoughts.
- 8. It's good to have a mind of your own. Use it only when it matters.
- 9. Keep asking until you really understand.
- 10. Failure is not fatal!



From the book *BE NICE* (OR *ELSE!*), by Winn Claybaugh 1.800.459.4007, www.BeNiceOrElse.com